**Introduction to Systems Thinking - D372**

Task 1

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**Iceberg Tool**

1.Explain what happened in this case study.

2.Explain how people reacted/responded to what happened.

3.Comparing the beginning of the case and the end, explain what changed and what continues the same.

4.Given the case study, what would you anticipate will happen next? How could the involved parties plan or prepare for that?

5.Explain the patterns you see in this case study, why they exist, and how they affect the system.

6.Explain how you could design or create a solution to transform this system and address the problem?

Behavior Over Time Graph



### References

Karash, R. (2016, August 19). *How to see “Structure.”* The Systems Thinker <https://thesystemsthinker.com/how-to-see-structure/>

Kim, D. (2018, March 23). *Behavior over time diagrams: Seeing dynamic interrelationships*. The Systems Thinker. <https://thesystemsthinker.com/behavior-over-time-diagrams-seeing-dynamic-interrelationships/>

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